



August 20, 2003

CONFIDENTIAL

Oxide is registered for use as deposit control only. Distributors of product make no claim nor imply that product can or should be used for any pesticidal purpose.

Ms. Y. Cindy Lin, P.E., Ph.D.
Manager, Environmental Engineering
HCA, Inc.
One Park Plaza
Nashville, TN 37203

Dear Ms. Lin:

I am writing in reference to Oxide and the distributing company, Activated Systems, LLC.

MountainView Hospital has been continuously treated with Oxide since September of last year. We tested positive for *Legionella* in two of our patient rooms prior to Oxide treatment. The tests now show 0 cfu's of *Legionella* in those patient rooms. Other bacteria counts have been similarly reduced. My infection control coordinator is pleased with the treatment and my director of plant operations, is very impressed with the scale elimination in the faucets, shower heads, fixtures, water distribution system, cooling towers, chillers, food prep equipment and other equipment.

Eliminating scale, bio film, harbored pathogens and having all the water in the hospital raised to a sanitizer level, is an extremely important development. As these claims are proven, as appears to be the case with the trial here at MountainView Hospital, it will be extremely beneficial for many reasons, including patient and staff health and facility maintenance.

While I cannot comment on all of the nuances of Oxide, I can recommend Activated Systems, LLC and most importantly, Oxide as a new technology that is worthy of your and your company's serious consideration.

Sincerely,

A handwritten signature in black ink that reads "Mark Howard".

Mark Howard
CEO

Caring, Compassion, Commitment

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